



Based on guidance from the state of Arizona, Yoga Alliance, Associated Bodyworks & Massage Professions (ABMP), Arizona Acupuncture Board of Examiners (AABE), Centers for Disease Control (CDC) and World Health Organization (WHO) we made several changes to the studio and our procedures for massage and acupuncture. Your patience is appreciated as we implement new protocols including a reduced number of appointments. Our goal is to safely accommodate everyone as efficiently as possible.

WE ARE ASKING OUR GUESTS TO BE MINDFUL OF NEW SAFETY PRACTICES AT DESERT SONG HEALING ARTS.

The health, safety and wellbeing of our clients, staff and community are top priority at Desert Song. We are adding numerous operational and sanitation procedures for your protection as well as our staff's. We ask your participation in adopting the new guidelines for your next scheduled service.

- **FEELING ILL?** If you have been traveling, have a potential exposure or have a fever, cough, flu-like symptoms or don't feel well, please reschedule your appointment.
- **SOCIAL DISTANCING TOGETHER.** To abide by the strict guidelines for large gathering spaces, please come to your appointment alone. We do not have seating accommodations for guests.
- **WE ARE TAKING THE TEMPERATURE** of each staff member daily and they will be wearing masks/face shields.
- **WE INSTALLED A HAND SANITIZER STATION AT THE FRONT ENTRANCE.**
- **EXPECT TO SEE OUR STAFF** cleaning frequently touched surfaces often. This includes doorknobs, counters, restrooms, and equipment throughout the building. We will keep a sterile environment, going above and beyond to keep our guests and team healthy and safe.

We ask that you:

- **Pay for your services** at the time of booking. An additional fee of \$10 has been added to cover the cost of cleaning and additional equipment required under COVID restrictions. If you plan to leave a gratuity, please consider including it with your prepayment. While available to answer questions, team members will not be processing any cash or credit cards at the front desk.
- **Complete the consent form** and return to Desert Song prior to your appointment time or bring it with you to your appointment.
- **Limit your personal items.** We request that you carry only your keys and phone inside Desert Song with you. If you choose to bring a beverage, please bring one with a lid.
- **Bring your own mask** that loops around the ears to wear while in Desert Song.
- **Utilize the revised waiting areas and exits.** We created separate individual waiting areas and established walkways to allow for more social distancing.
- **Allow us to take your temperature** with our *no touch thermometer*.

We are in this together, so let us know how we are doing and how you felt about your return to Desert Song!